

# The New Knowledge Management - KM Concepts and Strategy

## A KMCI Workshop

December 15, 2005 in

Arlington, VA

<u>Module</u>	<u>Topic</u>	<u>Time</u>	<u>Mode</u>	<u>Instructor</u>
1	• <b>Class Introductions, Overview, and Objectives</b>	9:00 - 9:30		
2	• <b>The New KM (TNKM) 3-Tier Reference Model</b>	9:30 - 9:50	LD	
3	• <b>Decision Execution Cycles and Problem Solving</b>	9:50 - 10:15	LD	
4	• <b>What Is Knowledge?</b>	10:15 - 10:30	LD	
	BREAK	10:30 - 10:45		
	• <b>What Is Knowledge?</b>	10:45 - 11:05	LD	
5	• <b>The Knowledge Life Cycle (KLC)</b>	11:05 - 12:00	LD	
	Lunch	12:00 - 1:00	LD	
6	• <b>A KM Framework</b>	1:00 - 1:25	LD	
7	• <b>Case Study of Partners HealthCare</b>	1:25 - 1:35	CS	
	• <b>Breakout Discussion of Partners HealthCare</b>	1:35 - 2:10	BD	
	• <b>Round Table Discussion of Partners HealthCare</b>	2:10 - 2:50	RT	
	Break	2:50 - 3:05		
8	• <b>Value Propositions for the New KM</b>	3:05 - 3:10	LD	
9	• <b>KM Strategy and Method</b>			
	– The Open Enterprise: A Basis for KM Strategy	3:10 - 3:45	LD	
	– The Policy Synchronization Method	3:45 - 4:10	LD	
	– Getting to the Open Enterprise: A KM Strategy	4:10 - 4:40	LD	
10	• <b>Questions and Group Discussion</b>	4:40 - 5:00	FD	

### Mode Abbreviations:

BD = Breakout Discussion

LD = Lecture Discussion

CS = Case Study

RT = Round Table Discussion

FD = Facilitated Discussion