

KM Methodology Part 3: A KMCI Workshop

Distance Learning Syllabus

October 2007

1

<u>Topic</u>	<u>Time</u>	<u>Mode</u>	<u>Slides</u>
• KM Strategy and Methodology – K-STREAM™ (cont.)			
– Tool Presentation: Hyperwave Suites and Portal Software	8:30 - 10:00	TP	38
– K-STREAM™ Phase 3: Construction Phase	10:00 - 10:30	LD	
• Activity Steps and Deliverables			4
• Tools			3
• Ontology, Measurement, and Impact Models (Low-Level)			9
BREAK	10:30 - 10:45		
• Ontology, Measurement, and Impact Models (Low-Level) (Continued)	10:45 - 11:00		
– Recap of K-STREAM™ Baseline and Phases 1 - 3	11:00 - 11:15	LD	5
– Exercise 3: Performing the Construction Phase	11:15 - 12:00	E	
LUNCH	12:00 - 1:00		
– K-STREAM™ Phase 4: Transition Phase	1:00 - 1:30	LD	
• Activity Steps and Deliverables			6
• Tools			3
– K-STREAM™ Phase 5: Maintenance Phase	1:30 - 2:00	LD	
• Activity Steps and Deliverables			3
• Tools (Especially for Impact Analysis)			8
– Knowledge Claim Dynamics As a Basis for Impact Analysis	2:00 - 2:30	LD	3
BREAK	2:30 – 2:45		
– Wrap-up: What Have We Covered and What are the Implications for Your Organization	2:45 – 4:30	LD	38

Mode Abbreviations:

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E = Hands On Scripted Exercises, Simulating Use of K-STREAM™ TP = Tool Presentation LD = Lecture/Discussion			