

# KM, Measurement, and Metrics: A KMCI Workshop

<u>Topic</u>	<u>Time</u>	<u>Mode</u>	<u>Slides</u>
• <b>Class Introductions</b>	8:30 – 8:45	RT	
• <b>Introduction, Overview, and Objectives</b>	8:45 – 9:00	LD	
• <b>Review Of the Unified Theory of Knowledge</b>	9:00 – 9:30	LD	8
• <b>Review Of the KLC and the Three-tier Model</b>	9:30 – 10:00	LD	10
• <b>The Measurement Problem in KM</b>	10:00 – 10:30	LD	38
BREAK	10:30 – 10:45		
• <b>The Measurement Problem in KM (Continued)</b>	10:45 – 12:10	LD	
LUNCH	12:10 – 1:10		
• <b>The Analytic Hierarchy Process and Measurement</b>	1:10 – 2:10	LD	19
• <b>The Analytic Hierarchy Process and Expert Choice Software</b>	2:10 – 2:30	TP	18
BREAK	2:30 – 2:45		
• <b>The Analytic Hierarchy Process and Expert Choice Software (continued)</b>	2:45 – 3:20	LD	
• <b>The Open Enterprise Template: A Foundation for KM Measurement</b>	3:20 – 4:15	LD	17
• <b>KM Measurement in Your Organization</b>	4:15 – 5:00	D	1

## Mode Abbreviations:

D = Discussion

TP = Tool Presentation

LD = Lecture/Discussion

RT = Round Table Discussion With Group Interaction