KM Methodology Part Two: A KMCI Workshop Distance Learning Syllabus October 2007

<u>Day</u>	<u>Topic</u>	<u>Time</u>	<u>Mode</u>	Slides
4	KM Strategy and Methodology – K-STREAM™ (cont.)			
	- Impact Models	8:30 - 8:51	LD	7
	– ROI and Benefits	8:51 - 9:30	LD	12
	– Recap of K-STREAM™ Baseline and Phase 1	9:30 - 9:40	LD	3
	 Precipia, Inc. DIANE Knowledge Infrastructure Software Tool Presentation 	9:40 - 10:30	TP	15
	BREAK	10:30 - 10:45		
	 Precipia, Inc. DIANE Knowledge Infrastructure Software Tool Presentation 	10:45 - 11:35	TP	16
	 Possible uses of DIANE at your organization 	11:35 - 12:00	D	
	LUNCH	12:00 - 1:00		
	 Possible uses of DIANE at your organization (Continued) 	1:00 - 1:15	D	
	 Exercise 1: Performing A (Knowledge Processing) Gap Analysis 	1:15 - 2:30	E	
	BREAK	2:15 - 2:30		
	 Business Performance Modeling and Measurement Schemes 	2:30 - 3:00	LD	10
	Balanced Scorecard		LD	
	– K-STREAM™ Phase 2: Decision Phase		LD	
	Activity Steps and Deliverables	3:00 - 3:10	LD	3
	• Tools	3:10 - 3:15	LD	1
	 Ontology, Measurement, and Impact Models (Mid-Level) 	3:15 - 3:30	LD	7
	- Exercise 2: Performing the Decision Phase	3:30 - 4:30	E	

Mode Abbreviations:

1

D = Breakout Discussion

E = Hands On Scripted Exercises, Simulating Use of K-STREAM™

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	TP = Tool Presentation			
	LD = Lecture/Discussion			